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# ANNUAL HIGHLIGHTS 2019



**INNOVATE**



**ENGAGE**



**SUSTAIN**

# SIDC AT A GLANCE

The year 2019 has shown consistent performance, with the Securities Industry Development Corporation (SIDC) successfully carrying out its core activities and regulatory programmes in enhancing professional standards and development as well as strengthening the competencies of capital market talent across the pipeline.

In addition to managing its business as usual activities, SIDC leveraged its skills and expertise in pushing its capabilities to the next level and delivered four conferences, 18 collaborations and secured 119 customised programmes, resulting in a strengthened client base and reputation locally and internationally. The partnerships in particular have been instrumental for SIDC in fostering closer ties with industry in achieving mutual goals and objectives through future forward thought leadership and talent development.

It is envisaged that SIDC's contribution to learning and development in the capital market will help entrench its position as the preferred learning and development provider for the industry. SIDC will continue to deliver its mandate on capacity building and in raising the standards of capital market professionals through innovation and digitalization, supported by the strong experience and commitment of its management and staff.

## PROFESSIONAL standards

# 1

### SC LICENSING EXAMINATIONS (SCLE)

The SC Licensing Examinations is the examination to be passed by individuals seeking to:

- be licensed by Securities Commission Malaysia ("SC") to carry out regulated capital market activities\*;
- hold a position as head of operations, head of compliance or compliance officer\*;
- be employees of registered persons to carry out permitted capital market activities\*\*

\*Prescribed under the SC Licensing Handbook

\*\* Prescribed under the Guidelines on Investor Protection jointly issued by the SC and Bank Negara Malaysia



**159** sessions conducted



**3,116** candidates  
(2018:3463 candidates)



Overall passing rate of **48%**  
= **1,493** candidates



**13** SC Licensing Examinations Modules conducted

SIDC conducted **159 examination sessions** for the 13 SC Licensing Examination modules in 2019. A total of **3,116 candidates** sat the examinations as compared to **3,463 candidates** the previous year. Out of this, a total of **1,493 candidates** passed the various modules, reflecting an **overall passing rate of 48%**.

SC LICENSING EXAMINATIONS		NO OF CANDIDATES		
		2019	2018	2017
<b>Module 6</b>	Stock Market and Securities Law	771	814	752
<b>Module 7</b>	Financial Statement Analysis and Asset Valuation	964	1,014	861
<b>Module 9</b>	Funds Management Regulation	155	209	194
<b>Module 10</b>	Asset and Funds Management	151	175	168
<b>Module 11</b>	Fundamentals of Compliance	80	87	80
<b>Module 12</b>	Investment Management and Corporate Finance	308	476	422
<b>Module 14</b>	Derivatives	149	126	176
<b>Module 16</b>	Rules & Regulations of Derivatives	131	122	159
<b>Module 17</b>	Securities and Derivatives Trading (Rules and Regulations)	11	11	23
<b>Module 18</b>	Securities and Derivatives Trading (Products and Analysis)	10	10	25
<b>Module 19</b>	Advisory Services (Rules and Regulations)	284	290	385
<b>Module 19A</b>	Advisory Services (Rules and Regulations) - Part A	97	127	136
<b>Module 19B</b>	Advisory Services (Rules and Regulations) - Part B	5	2	0
Total*		3,116	3,463	3,381

\* include the multiple counting of candidates who attended more than one module/examination

# 2

## SCLE REVISION COURSE

The SCLE Revision Courses are led by experienced speakers, and their content designed in accordance with each module's and respective examination for candidates who are preparing for the examinations. The courses feature classroom learning, candidates are given the opportunity to clarify questions and discuss problems with the trainer to deepen their understanding.

In 2019, **18 revision courses** were conducted across eight examination modules with a total of **310 participants**. This course is offered to candidates preparing for modules offered in the SCLE, new entrants to the capital market industry and employees of stockbroking and investment firms.

# 3

## REVIEW OF THE EXAMINATIONS FRAMEWORK

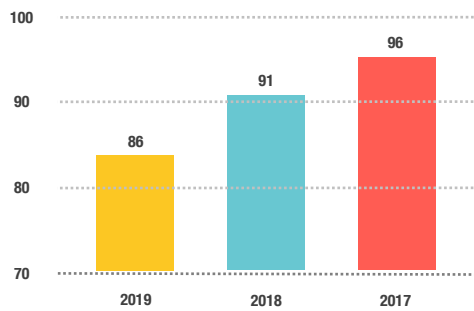
Tasked with the responsibility of administering the SCLE for the Malaysian capital market, SIDC continually strives to enhance and improve all aspects of the examination design, development and delivery system. In 2015, SIDC embarked on a Review of the Examinations Framework (ROE) to enhance and improve all aspects of the design, development and delivery of the SCLE for the capital market. This year, the ROE was focused on Module 9 and 10 to maintain the high quality, standards and effectiveness of the examinations as determined by the elements of validity, reliability and fairness.

# 4

## CONTINUING PROFESSIONAL EDUCATION (CPE)

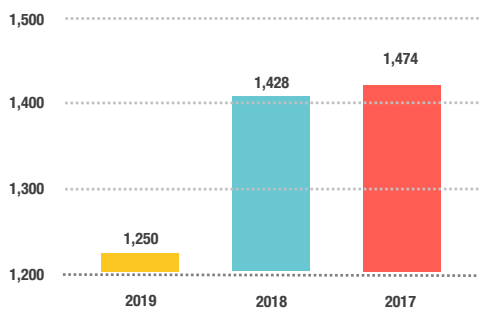
Continuing Professional Education (CPE) is a mandatory requirement for capital markets services representative's license (CMSRL) holders and the employees of registered persons (ERPs) to consistently improve or acquire new technical knowledge, enhance their behavioural competencies and instill ethical standards as expected in the SC's Licensing Handbook and the Guidelines on investor protection.

Total Active CPE Training Providers



86 active CPE training providers recorded

Total Approved Courses



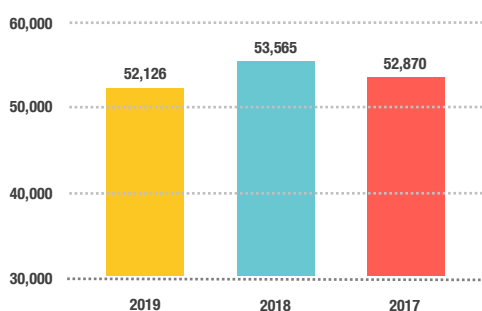
63%  
Market  
Development  
788



27%  
Market  
Regulations  
336

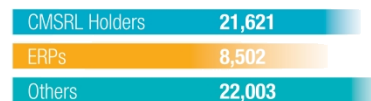
10%  
Behavioural  
126

Total Participants



Attended by a total of

**52,126** participants comprising



(2018 : 53,565 participants)

A total of **86 active CPE training providers** were recorded in the Tracker System as at end 2019. The CPE Secretariat **administered 1,250 CPE-approved courses** conducted by these training providers either for public or in-house programmes.

From the total, **788 (63%)** courses were under the Market Development category, **336 (27%)** were Market Regulations courses whilst the remaining **126** were on Behavioural (10%). These courses were **attended by a total of 52,126 participants** where **21,621** were CMSRL holders, **8,502** were ERPs and the remaining **22,003** were others.

The majority of CPE-approved courses were held in Kuala Lumpur and Selangor, as in previous years. In 2019, the number of courses conducted had decreased due to the enhancement of the CPE Framework which was introduced in August 2018. The enhanced CPE Framework provides greater flexibility to CMSRL holders and ERPs where they have a wider selection of learning mode and activity to fulfil their CPE requirements.

As at end December, the Tracker System has recorded a **12% increase** in the number of registered ERPs to **6,941 ERPs** from **6,217 ERPs in 2018**. A total of **5,025** of the ERPs are classified as "active".

## 5

### CAPITAL MARKET DIRECTOR PROGRAMME (CMDP)

The Capital Market Director Programme (CMDP) is an exclusive platform for board of directors and senior leaders of licensed intermediary institutions to equip themselves with the knowledge, skills and expertise to influence and eventually contribute to the pursuit of excellence in corporate governance.

The programme is also designed to allow them to explore and deliberate on pertinent issues affecting the industry from multi-stakeholders' perspectives.

Introduced in May 2015, the programme is compulsory for all directors of Capital Markets Services Licence (CMSL) holders for dealing in securities, derivatives and fund management in relation to portfolio management.

The programme comprises five modules and was designed with valuable inputs and feedback from various industry engagements such as focus group discussions and closed consultation paper. In 2019, a total of **77 participants completed various CMDP modules and 26 out of the total participants completed all 5 modules**.

No	CMDP Modules Completed	2019 Total Participants
1	Participants who completed Modules 1, 2A, 2B, 3 and 4 – all 5 Modules	26
2	Participants who completed Modules 1, 2A, 3 and 4 ONLY	15
3	Participants who completed Modules 1, 2B, 3 and 4 ONLY	36
<b>Total</b>		<b>77</b>

## 6

### BUMIPUTERA TRAINING FUND (BTF)

The Bumiputera Training Fund (BTF) or Dana Latihan Bumiputera (DLB) was set up with the objective to encourage active Bumiputera participation in the stockbroking industry and to improve the trading knowledge and skills of all employees in the stockbroking industry. Training areas applicable for BTF applicants are leadership and management, personal enhancement and technical courses.

- **370 participants** underwent various courses including conferences funded by BTF
- **56 total courses** conducted

## 7

### BUMIPUTERA DEALER REPRESENTATIVES EDUCATION FUND (BDREF)

The Bumiputera Dealer Representatives Education Fund (BDREF) or Dana Pendidikan Wakil Peniaga Bumiputera (DPWPB) was established for the purpose of enhancing the professional skills and technical knowledge of Bumiputera remisiers and paid dealers' representatives so as to increase their value to the Malaysian capital market.

- Between 2003 – 2019, **208 participants** have successfully completed various professional courses
- **558 Bumiputera remisiers and dealer's representatives** took part in non – examination based programmes or short courses approved under BDREF in 2019

*(No new intakes for 2019)*

BDREF is managed and administered by the Securities Commission Malaysia (SC) through the Securities Industry Development Corporation. A board of trustees, supported by an education and finance committee that comprises the SC, Bursa Malaysia, Association of Stockbroking Companies Malaysia (ASCM) and Parti Pribumi Bersatu Malaysia (PRIBUMI) oversees the implementation of the BDREF.

# PROFESSIONAL development



## PROGRAMMES

SIDC produces high-calibre programmes for a wide range of target audiences. In 2019, there were 194 programmes conducted from various categories such as behavioral, leadership, corporate governance, innovation, laws & regulations and products & services.



Total No of participants attended SIDC programmes in 2019:

**8,550**  
(2018: 8,968)



Total No of programmes conducted in 2019:

**202**

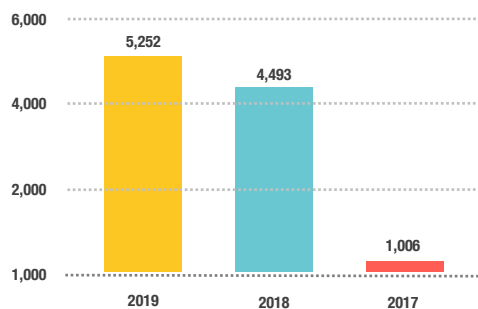
Category	Number of Programmes	Number of Attendees
Products & Services	42	3052
Laws & Regulations	55	1811
Innovation	34	1658
Behavioural	32	1250
Corporate Governance	14	696
CMDP/Leadership	25	383
Grand Total	202	8550

A total of **8,550 participants** attended SIDC programmes with Products & Services (3,052) as well as Laws and regulation (1,811) being its highest.

### I. CUSTOMISED PROGRAMMES

SIDC customised programmes suited to specific talent development needs of corporate clients, providing capital market professionals with fit-for-purpose learning from beginner to advanced levels to ensure they have the knowledge and capability to compete better in a dynamic environment. Over the years, SIDC has marked its place as the capital market's leading learning solutions provider and has achieved positive response towards such targeted training through relationship building and deepened understanding of the industry.

Total Participants



Total customised programmes **119**



Total No of participants **5,252**

SIDC has conducted **119 customised programmes** for organisations such as:

- Bursa Malaysia Berhad
- Kenanga Investment Bank Berhad
- Public Investment Bank Berhad
- Standard Chartered Bank Malaysia
- Maybank Group

The popular customised programmes in 2019:

- Combating Money Laundering and Fraud In A Digital Economy
- Cyber Security: Building and Enhancing Cyber Resilience
- Anti-Money Laundering, Anti-Terrorism Financing & Proceeds of Unlawful Activities Act (AMLA) 2011: Updates for Capital market Intermediaries



## 2

## CONSULTANCY

## I. ISLAMIC CAPITAL MARKET GRADUATE TRAINING SCHEME (ICMGTS)

The ICMGTS was conceptualised by SC and developed by SIDC in 2009 to facilitate the creation of human capital for the Islamic Capital Market (ICM). Its main objective is to produce entry-level professionals with strong fundamental knowledge and skills in this specialised area of focus.



**79** applicants were selected  
(total of 319 from 2016 to 2019)

**230** attended the assessment  
sessions (total of 1009 from  
2016 to 2019)

In 2019, a total of

# 620

qualified applicants  
(total of 2955 from 2016 to 2019)



**Batch 20**  
completed its course on  
26 July 2019

**Batch 21**  
completed its course on  
22 November 2019



Over

# 840 graduates

have participated in the scheme to date, of which

## 606 (72%)

have been employed in various industries such as capital market, commercial banking and consulting companies.

## II. INTERNATIONAL REGULATORS PROGRAMME

SIDC works hand in hand with the industry through consultations and collaborations with government agencies and international organisations to carry out capacity building initiatives for market regulators and industry players. For this year, we collaborated with the Australian Treasury together with the Department of Foreign Affairs and Trade (DFAT) and has provided SIDC an opportunity to continue its role as part of the significant milestone in advancing financial market integration in APEC region.

**A TECHNICAL CONSULTING PROGRAM  
TO INFORM DEVELOPMENTS AND  
IMPLEMENTATION OF THE ASIA  
REGION FUNDS PASSPORT -**

**DEVELOPMENT TRENDS OF THE FUND  
MANAGEMENT INDUSTRY AND  
FACILITATION OF CROSS-BORDER  
ISSUANCES**



Held on 3-5 September 2019,  
Radisson Hotel, Brunei Darussalam.



A total of **17 delegations** from  
**Vietnam, Philippines as well as Brunei**  
participated in the programme.

## 3

## THOUGHT LEADERSHIP

## I. COLLABORATIONS

In 2019, SIDC successfully produced and partnered on **18 collaboration events** in the form of industry insight talks, workshops and conferences with partner organisations such as **Institute for Management Development (IMD)**, **RAM Holdings Berhad (RAM)**, **Institutional Investors Council (IIC)** and **Malaysian Investment Banking Association (MIBA)**.



# 18

Collaboration Events



# 781

Total Participants

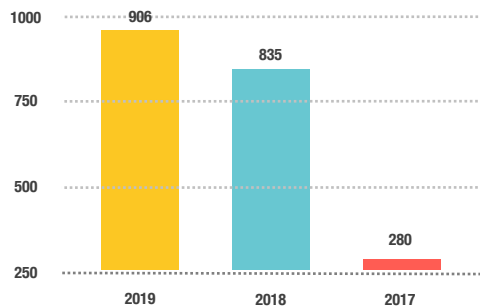
## LIST OF COLLABORATION EVENTS

- SIDC-IMD Global Business Insights Series (GBIS): LEAP: How to Thrive in a World Where Everything Can Be Copied
- MDEC - SIDC: Data Driven Decision Workshop - is your organization ready?
- RAM-SIDC Bond Conference: Fresh Perspectives - Engineering the Future of the Malaysian Bond & Sukuk Market
- APEC Brunei : A Technical Consulting Program to Update and Inform on the Development of the Policy and Position of Targeted APEC Economies on the Asia Region Funds Passport Development Trends of the Fund Management Industry and Facilitation of Cross-Border Issuances
- MDEC - SIDC Big Data - Beyond The Hype: Workshop on Making Data Driven Decisions
- MIBA - SIDC: 'The More Things Change, The More They Stay The Same', Lecture Series by Satyajit Das
- Blockchain Beyond the Hype by Matthew Joseph Martin Founder & CEO of Blossom Finance
- SIDC - CFA Society Malaysia Q20 Talk 2019: Private Equity And Venture Capital Ecosystem in Malaysia and Asean
- IIC - SIDC Governance Convention 2019: Rising Beyond Principles and policies
- MARC-SIDC Bond Sukuk Conference 2019
- MICG-SIDC Board Evaluation & Effectiveness Assessment
- MICG-SIDC Ethics in Procurement
- SIDC-SC Islamic Capital Market Programme Series

### III. Conferences

The SIDC Conferences hold a key place in the development of the Malaysian capital market. SIDC Conferences promote agile thought leadership, featuring renowned speakers and luminaries to share their insights and perspectives on changing trends and developments in the local, regional and global landscape.

#### Total Attendees



Over **2,000** conference attendees since 2017 from various industries comprising C-Suites, Directors, Management and Executive levels.



A total of **four (4)** conferences conducted with **906 attendees** in 2019

#### SIDC Conferences attracted a total of 29 partners such as:

- GDEX
- Bursa Malaysia
- Wong & Partners
- Hong Leong Investment Bank Berhad
- Kenanga Investment Bank Berhad
- TNB
- F&N
- BIX Malaysia
- MoneyMatch
- LexisNexis
- Alibaba
- Cagamas Berhad
- Maybank Investment Bank Berhad
- BNP Paribas
- RHB Investment Bank Berhad
- Permodalan Nasional Bhd (PNB)
- RAM Holdings
- Public Mutual Berhad
- Public Bank
- EY
- SOCISO/PERKESO
- Kumpulan Wang Persaraan (Diperbadankan)
- Khazanah Nasional Berhad
- LTAT
- Lembaga Tabung Haji
- EPF
- Top Glove
- TNB
- Petronas

#### Future Business Ideas (FBI) 2019

The inaugural FBI conference was held on 24 April 2019. Themed Business Innovation Re-imagined, the objective of the conference was to demonstrate how brave, creative, innovative leadership and new entrepreneurship ideas are rapidly entering and developing an exciting new and uncharted business space for global capital market investors.

- 208** participants attended from various industries and businesses
- Notable speakers from the likes of :  
**SURINA SHUKRI** | Chief Executive Officer, MDEC  
**EHON CHAN** | Advisor, Chief Minister Department, Government of Sarawak  
**NEAL CROSS** as well as top leadership from IBM, Alibaba Cloud, Rakuten, LinkedIn etc.

FBI Conference was the first SIDC conference offering live streaming and Video-on-Demand (VOD) in our shift towards digitalisation

#### Business Foresight Forum (BFF) - New Business Directions 2025 Catalyst for Change

The Business Foresight Forum (BFF) brings together the foremost business development thinkers and leaders of capital markets who are catalysts for change and drive local industry that in-turn influences and shapes the bigger global market agendas.

Held on 19 September 2019, the 3rd annual conference's objective was to demonstrate innovative entrepreneurship, seismic shifting of ideas and new business directions that also reflect the highest standards of governance, integrity and accountability for global capital market investors in moving towards 2025.

- 276** participants attended from various industries and businesses
- Prominent list of speakers includes:  
**YB DR. ONG KIAN MING** | Former Deputy Minister of International, Trade and Industry (MITI)  
**H.E. CHARLES HAY** | British High Commissioner  
**RICHARD RECORD** | Lead Economist, The World Bank (Malaysia)  
**DATUK YASMIN MAHMOOD** | Independent Non-Executive Chairman, Pos Malaysia Berhad  
**ENTREPRENEURS** from Forbes 30 Under 30 Asia

#### Islamic Market Programme (IMP) 2019 - Islamic Capital Market 4.0: Driving Inclusiveness and Trust in Digital Capital Markets

Islamic Markets Programme (IMP), an initiative by the SC & SIDC is a business discussion platform for industry thought leaders and subject matter experts to present and discuss business growth and profitability in today's challenging market of lower returns, higher volatility and intensified competition.

In 2019 it discussed new fintech business ideas and innovative consumer-experience practices that help address development challenges in Islamic finance for the betterment of responsible businesses, investors and citizens of global digital markets.

- 200** participants attended from various industries and businesses
- Speakers include:  
**TUNKU DATO' KAIYISAH TUNKU KAMIL IKRAM** | Founder, Pretty-Suci.com  
**RAJA TEH MAIMUNAH RAJA ABDUL AZIZ** | Managing Director, Wholesale Banking AmBank Group  
**AMNAH SHAARI** | CEO Serunai Commerce & Founder of Global Halal Data Pool  
**MASUMI HAMAHIRA** | Executive Advisor, Islamic Banking Window, MUG Bank  
**MATTHEW JOSEPH MARTIN** | Founder & CEO, Blossom Finance  
**NIK EMIR DIN** | Country Head | Malaysia, MuslimPro

#### Post Budget 2020: Outlook and Perspectives for the Economy & Capital Market Businesses

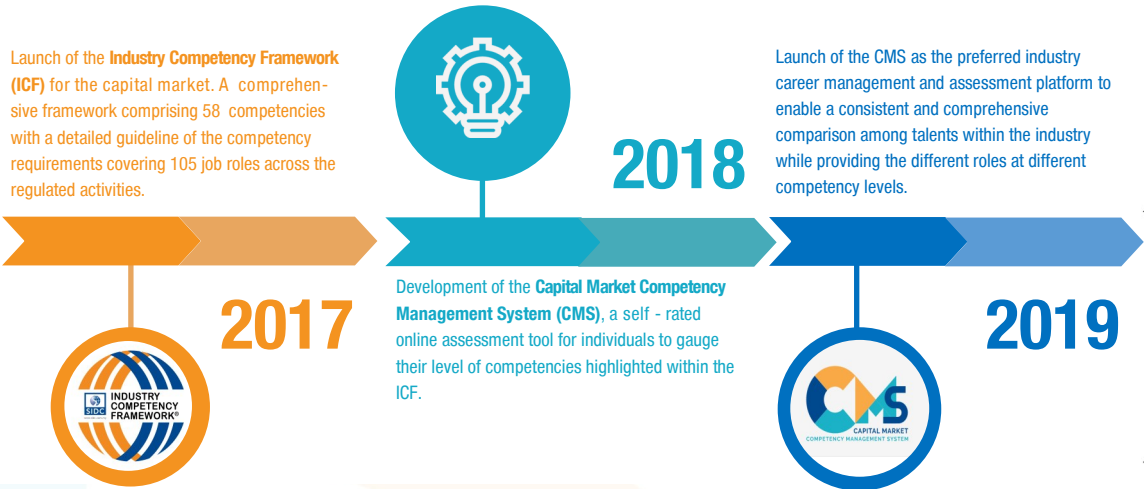
Themed Driving Growth and Equitable Outcomes Towards Shared Prosperity, Budget 2020 aimed to provide insights of the Malaysian economy and capital market through in-depth analysis and discussion on the 2021 Budget.

- 222** participants attended from various industries and businesses
- This half-day programme features distinguished economists, government think tanks, industry experts and influencers from both public and private sectors such as:  
**YB DR. ONG KIAN MING** | Former Deputy Minister of International, Trade and Industry (MITI)  
**JOHAN MAHMOOD MERICAN** | Director, National Budget Office, Ministry of Finance  
**DR. MOHD AFZANIZAM ABDUL RASHID** | Chief Economist, Bank Islam Malaysia Berhad

# SIDC industry utility

## 1

### THE JOURNEY SO FAR... AND BEYOND



In 2017, SIDC rolled out the ICF, the first comprehensive capital market competency framework in Malaysia comprising 58 competency titles and covering 105 job roles across the main regulated activities. Based on the ICF, the development of the CMS aims to empower individuals and/or corporations to assess and identify their own or their employees' existing competency levels and development areas. Launched by SC Chairman Datuk Syed Zaid Albar on 19 February 2019, the CMS is set to be the game changer for capacity building and professional development of the Malaysian capital market.

#### CAPITAL MARKET COMPETENCY MANAGEMENT SYSTEM (CMS)

The CMS is an innovative online industry-wide utility platform that centralises the ICF, assessment and development activities on a common hub. Launched in February 2019, the CMS provides individuals with tools to self-diagnose their capability by levels benchmarked against industry standards and further apply development interventions, which can be self-directed.

Individuals can access an open and easily accessible platform to undertake an independent assessment of competencies for a current or aspired job role. Post-assessment, the CMS recommends specific training courses at suitable proficiency levels to address gaps via a personalised and comprehensive Development Advisor (DA) for better planning and structuring of learning and development activities.

For organisations, the CMS goes beyond traditional training needs analysis, as it is able to identify competency levels and link to a detailed and personalised development plan for an individual employee, specific groups of employees and in very large numbers. As the CMS gains traction among capital market participants, organisations will be able to compare employees' competency levels against those of industry benchmarks and those internally.

#### Since the launch of CMS on 19 February 2019 :



**139**

individuals from various capital market intermediaries have completed the self-assessment.

Total individual registrations since launch is

**265**

(CMSRL and non-CMSRL)



*\*As at December 2019*



OUTSTANDING CONTRIBUTIONS TO THE FIELD OF HUMAN RESOURCE DEVELOPMENT

HRD AWARDS 2019  
**WINNER**

SIDC has been awarded with the "Contribution to Organisation" award at the Asia HRD Awards 2019 on 16 July 2019.

The recognition is presented to organisations who have contributed to the development of society by advancing education and learning efforts to communities.



# 2019 SIDC initiatives

# 1

## OUR PEOPLE AND INFRASTRUCTURE

### I. Our People

The people and resources of SIDC remain its biggest asset as it continues on its journey to become an internationally recognised learning and development provider in the capital markets. SIDC staff work synergistically with industry and other stakeholders in raising the standards of capital market professionals through the development and maintenance of competency and assessment frameworks, professional standards and certifications and qualifications. This encompasses all matters related to the industry-driven ICF, the CMS and the SCL. For example, staff specialising in niche areas have undergone comprehensive training in the Angoff methodology and use of the ADDIE model (Analysis, Design, Development, Implementation, and Evaluation) as part of SIDC's own commitment to ensure that its people are equipped with the necessary skillsets to stay on the cutting-edge of advancements in training and development.

Strong focus is also given to programme and content development across the organisation with 14 staff having been trained as certified training professionals in designing and developing high quality programmes that best fit the current and future needs of the capital market industry. This is further reinforced by SIDC's internal faculty of subject matter experts and speakers who have more than 20 years of experience in their respective fields of expertise.

### II. Our Infrastructure

SIDC's IT and technical infrastructure is an important enabler that helps support internal business requirements while serving the needs of the capital market industry. To this end, SIDC has invested its resources on this front most notably in the Enterprise Resource Planning (ERP) System which will integrate with industry utility platform systems such as the Learning & Assessment Management System (LAMS) and the CMS.

The ERP system is intended to manage day-to-day business activities and is a key component in establishing and strengthening the building blocks for SIDC to impart content and support capacity building of industry professionals. By delivering innovative product offerings to its clients via these platforms, SIDC will be able to enhance customer experience, increase efficiency in its deliverables and expand its data repository allowing for better outreach to target audiences.

#### ENTERPRISE RESOURCES PLANNING



Work-in-progress:

- Implementation of the Enterprise Resource Planning (ERP) system
- Target to complete by Q3 2020

### III. Staff Engagement Initiatives

In 2019, SIDC organised several staff engagement initiatives to help foster team spirit and strengthen rapport amongst all staff and management whilst doing its bit for the community:

#### #SIDCares

##### SIDC's Corporate Service Responsibility (CSR) Initiatives Donation and Visit to Rumah Al-Ikhlas

23 November 2019

22 SIDCians visited and brought cheer to 41 senior citizens at Rumah Al-Ikhlas located in Puchong. Donations of food, groceries and daily essentials were presented to the home followed by a birthday celebration for the senior citizens.

##### Food Donation Drive

11 December 2019

The SIDC rallied a total contribution value of RM1,108 or 157kg of food items to support a food donation drive organised by SC Heart, a corporate social responsibility and charity initiative by Securities Commission Malaysia. The total value of contribution was in addition to the 370kg of food that was collected by SC Heart. The monsoon season had caused heavy flooding in vast areas, leading to wide-scale loss of life and property. Recognising the urgent need for relief, SC Heart together with The Lost Food Project (TLFP) organised a food donation drive with contributions going towards 56 of TLFP's partners helping those in need.

##### FREE MARKET "Back to School activity" - Bring what you can, take what will help

19 December 2019

In the spirit of helping hands, SIDC organised the FREE MARKET "Back to School" activity. With the theme 'bring what you can, take what will help', this initiative saw SIDCians coming together in contributing pre-loved and new school supplies, for the benefit of SIDCians' children in preparation for the new school year.

#### #SIDCSustainability - Practices / Values

##### Reduced Paper Use

Reduced paper use in all SIDC programmes to focus more on digital delivery.

##### #SIDChanginglives

##### Social Procurement Initiative

A social procurement initiative with Batik Boutique where Sustainable Shibori notebooks were replaced as gifts to conference attendees.

Shibori notebooks are hand-crafted using natural dyes and are made with eco-friendly palm paper by talented artisans in Malaysia from Batik Boutique.

With each distribution of these journals at our events, SIDC contributes skills training and economic opportunities for underprivileged women to create a sustainable income.

## A PEEK INTO 2020

Moving forward, SIDC will focus on the completion and implementation of the SIDC Enterprise Platform (ERP) which includes the Capital Market Competency Management System (CMS) and Learning and Assessment Management System (LAMS) in managing the needs of its customers and stakeholders with improved product development and delivery channels. The planned website revamp and Business Process Improvement (BPI) exercise will also be key in enhancing customer experience and industry access to quality and reliable information and learning in the Malaysian capital market. Most importantly, digitalisation of all SIDC offerings including our face-to-face programmes and conferences will form a central focus in 2020.



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